



# Sheppard Air Force Base Retiree Update



Winter - Spring 2012

*A service for all military retirees, their spouses and surviving spouses.  
Brought to you by the Retiree Activities Office.*

The *Retiree Update* is an unofficial publication written, edited and published by the Sheppard Retiree Activities Office for the convenience of the Sheppard AFB retired population. The information or comments herein do not necessarily represent the positions or opinions of the DoD, USAF, AETC or 82d Training Wing. While all efforts have been made to assure the accuracy of the information in this publication, no absolute guarantee of accuracy can be given nor should any be assumed.

Have a new address or address change? Please immediately notify the below to update with your new info:

Retirees: Defense Finance and Accounting Service, US Military Retirement Pay, PO Box 7130, London KY 40742-7130; Phone 1-800-321-1080 or FAX 1-800-469-6559.

Annuitants: Defense Finance and Accounting Service, US Military Annuitant Pay, PO Box 7131, London KY 40742-7131; Phone 1-800-321-1080 or FAX 1-800-469-6559.

Addresses for non-Air Force military retirees are received periodically from parent services. Changes made locally are provided to the printer as information is made available from those services. Retirees and annuitants may also update addresses at the Pay Center's Website: [www.dod.mil/dfas/money/retired](http://www.dod.mil/dfas/money/retired).

## ► **82ND TRAINING WING VICE COMMANDER -- Colonel Om Prakash**

Happy New Year! I am glad to be a part of the Air Force family and look forward to another challenging and exciting year with you all. I have quite a few things I want to share with you. I mentioned the austere budget environment last newsletter, and yes, it has had an effect on Sheppard AFB. Some of you may have heard, we have faced cuts to both our Active Duty and civilian workforces. Though we will work through these challenges for the good of our nation, these are difficult things to do because we aren't just talking about numbers, we are talking about coworkers, folks we work alongside, parts of our family.

There are some areas you can help, specifically our Non-Appropriated Funds (NAF) services. Things like our Golf Course, Combined Club, Bowling alleys, and Lake Texoma. If these facilities don't get used, if they aren't profitable, then we risk losing them. Some are in immediate risk. For instance, you can expect if things don't turn around rapidly, we may be forced this summer to make the tough decision to close our Golf Course. I am asking for your help – vote with your participation—if we want these services please use them!

There are tough decisions at all levels, the President and the Secretary of Defense just released a new National Security Strategy that will mean major changes for all the Services. I know the transition will be difficult, but we will get through it because we must, and we will remain the most lethal, most effective, and best Air Force in the world to protect the greatest Nation the world has ever known.

**► WING STAFF JUDGE ADVOCATE -- Colonel Derek Grimes****2012 Tax Center**

That time of the year has rolled around again...TAX SEASON! Although this may not be your favorite part of the year, if you qualify for assistance, you won't have to go through it alone. In conjunction with the IRS, the Sheppard Law Center administers the Volunteer Income Tax Assistance (VITA) Program here at Sheppard AFB. This means that you need not spend your money in order to have your tax returns completed by trained personnel.

WHO QUALIFIES? Active duty, retired military member and dependant family members with a valid ID card.

**IMPORTANT! WHAT TO BRING IMPORTANT!**

1. Your military or dependent ID card
2. You *and your family member(s)* Social Security cards
3. Your W2(s)
4. All other pertinent financial records you may have, such as:
  - a. Your 1099s
  - b. Social Security income forms
  - c. Other information regarding stocks, bonds, mortgages, other income, etc.
5. Last year's tax returns (if you have them)
6. Your bank account number
7. Your bank's routing number

We cannot help you until you have ALL of your financial paperwork! For instance, if you have all of your W2s, but know you sold a stock or mutual fund in 2011, we cannot help you until you receive a record of that sale. If you have questions about your payments to or from the IRS (including prior years' returns), you should contact the IRS at 1-800-829-1040 or online at [www.irs.gov](http://www.irs.gov) for more information and a tax transcript.

WHAT SERVICES ARE PROVIDED? You may have your federal and state tax returns completed by a trained individual in a one-on-one session. These returns will be electronically filed on your behalf.

WHERE IS THE TAX CENTER LOCATED? The Sheppard Law Center, 317 Ave F, Bldg. 315

WHEN IS THE TAX CENTER OPEN? The Tax Center opens on January 23, 2012 and will be open Monday – Friday, 0900-1600 until April 17, 2012. We take clients on a WALK-IN basis only.

Here are some links to FREE E-Filing if you are unable to use our services:

[www.militaryonesource.com](http://www.militaryonesource.com)

<http://www.taxslayer.com/military/default.aspx>

<http://www.freetaxusa.com>

<http://www.hrblock.com/online-tax-preparation/index.html>

**► 82D COMPROLLER SQUADRON – Major James Becker**

With retirees across the nation preparing to file their 2011 tax returns, we at the 82 CPTS would like to pass along some helpful advice in regards to accessing your 1099-R, trustworthy tax representatives (both on and off base), and some helpful websites developed specifically to assist you through potentially unfamiliar situations. In addition, you'll find links to helpful publications as well as information on how to obtain free tax assistance. We cannot provide specific tax advice, but we encourage you to speak with a tax advisor, the Internal Revenue Service or your state tax authority to determine if your tax withholding will satisfy your federal and state income taxes when you file your 2011 tax return.

If you need to make changes to your tax withholding, you can do so using *myPay*, by completing a new [IRS Form W-4](#) for federal withholding, or a [DD 2866](#) for state withholding. Please mail or fax forms to:

DFAS Retired Military Pay  
P.O. Box 7130  
London, KY 40742-7130  
Fax: 800-469-6559

Your 1099-R is on myPay (website below) and your statement is available 24 hours a day, 7 days a week. If a password or Login ID is needed, please visit the Finance Office in Building 402 to get a new one.

For tax info and Q&A, visit – ([www.IRS.gov/faqs](http://www.IRS.gov/faqs))

To get a W-2 or 1099R, visit – ([www.Mypay.dfas.mil](http://www.Mypay.dfas.mil))

To file a return online, visit – ([www.TurboTax.com](http://www.TurboTax.com))

### ► **FROM THE RAO DIRECTOR – MSgt James Esther, Jr., USAF, Retired**

**Greetings in the Year 2012.** There have been many topics and thoughts that I have shared with you over these many years. Before I get into the topic that I feel is important at this time, I would like to remind you of how we are able to provide service to you, Sheppard retiree population.

Thanks to the Commanding General, 82d Training Wing and all of “Team Sheppard”, we have been able to communicate both on and off base via Email, fax and telephone (commercial and DSN) as well as official USPS mail (snail mail) Our volunteer staff have contributed immeasurably to the successful operation of Sheppard’s Retiree Activity Program by giving unselfishly of their time. The program is **ALL VOLUNTEER!** **We need more volunteers (retirees and/or spouses)** no experience is necessary. Contact or come to the Retiree Activities Office (676-2654/5088) for more details. Come and be a member of TEAM SHEPPARD”.

**Do You Have a Say in Your Future?** (*This article was published in our January 2000 issue of the Retiree Update Newsletter update. From the Director*) Yes you can, you know! There are more than 30 associations located in and around Washington, D.C. specifically to represent military retirees in providing a presence before Congress, gathering and disseminating information to their members, and providing services, group health and car insurance, travel assistance, buying services, etc. While this office cannot promote any of the associations in preference to the others, we can encourage all retirees to consider being a member of one or more of them. The number of members in any one of the organizations gives it clout in lobbying Congress for retaining and improving our benefits. Many of the recent improvements and retention of some of the benefits that we were in danger of losing have been as a direct result of lobbying efforts and organized letter-writing campaigns sponsored by these organizations.

A lot of good information concerning such issues as health, pay, finance, travel and more, is passed on to members on a timely basis through publishing of periodicals, or journals. Some, if not all, of them have weekly updates on the internet, and/or weekly updates to E-mail subscribers. Keeping informed and being active in the political process is vital to the protection of military retirees’ benefits. Mail and phone blitzes to congressional members’ offices have a lot to do with how they vote. These are most effective when organized by informed groups of concerned leaders such as these military associations. By maintaining staffs of reporters and lobbyists in Washington, D.C., they are in a position to respond quickly to the changing political climate. If you really want to have a say in the future of your veterans’ and retirees’ affairs, and you have not joined any of the associations designed for military retirees, you would do well to give it some serious thought. The future of our benefits depends on Congress knowing what we need and what we think. Our strength is in unification of

our efforts. Election years are always the best times to bend a Congressman's ear. They want your votes; let them know what it takes to get them. **Join!!**

## ► **82D MEDICAL GROUP -- Colonel D. Scott Guermonprez**

### **Pathology Services**

- When you have fasting lab tests, you can and should drink plenty of water. It is best to be hydrated.
- If you are bringing a lab order from an outside provider, it will take longer to get your labs ordered and verified.
- The laboratory cannot give out lab results to anyone, including the patient. Please see your provider or the Release of Information office in order to get a copy of your results.
- The laboratory cannot order any laboratory tests without a written doctor's order. This includes annual tests.

### **Pharmacy News You Can Use**

To the retirees who actively use the Sheppard AFB Pharmacy, thank you for your continued patronage. There are new changes to the Pharmacy Program. Please read the following for the latest information.

To retirees who have not/seldom use the SAFB Pharmacy, I can provide reasons for you to start or come back!

1. Increased network co-payments (co-pays). If you use a downtown/civilian pharmacy, you may have noticed your co-pay for drugs has increased. Effective 1Oct11, co-pays increased from \$3/\$9/\$22 to \$5/\$12/\$25 for generics, brand name and DoD non-formulary medications. Mail-order has changed slightly: \$0/\$9/\$25 for generics, brand names and DoD non-formulary medications. However, the payment at the Sheppard AFB Pharmacy remains \$0 for medications that we have on our local formulary.
2. So what is on the local formulary? Within the past year, your Pharmacy & Therapeutic Function has added: Pradaxa, Abilify, Lovaza (with required DoD Prior Authorization), Lidocaine patches, generic Ultracet (tramadol 37.5mg/acetaminophen 325mg), generic Pletal (cilostazol), generic Duoneb (ipratropium & albuterol for nebulizer inhalation), Bayer Contour diabetes strips & glucometer, Accu-Check Aviva diabetes strips & glucometer, and Freedom Freestyle strips and Freedom Freestyle & Freedom Freestyle Lite glucometers. Decisions to add medications to the formulary are made by the function. Recommendations usually come from pharmacy staff, based on the medications not currently on formulary.
3. How do you know what's on the formulary? You can always call the pharmacy during normal duty hours: 676-6310. An on-line formulary search is being finalized at the writing of this article. Information can be obtained from the pharmacy once available. Patients and downtown providers are encouraged to check the on-line formulary to assist in therapeutic decisions.
4. All prescriptions are processed at the pharmacy in the 82d Medical Group. If you have a new prescription, you still need to pull a ticket (clinic or off-base). New clinic prescriptions include new medications entered by the provider at an appointment or a renewal of medication(s) that is expired or no refills remaining. Anything entered by the provider will always be considered new by the computer system. Off-base prescriptions are usually hand-signed prescriptions brought from the provider's office. The Sheppard AFB Pharmacy now receives **faxed prescriptions: 676-4442**.
5. So what are the guidelines for faxed prescriptions to the Sheppard AFB Pharmacy? Prescriptions must be faxed from the provider's office. Faxed prescriptions will not be processed until the patient or patient representative presents to the pharmacy. Faxed prescriptions will only be held for 30 days from date of fax. By law, the pharmacy cannot accept faxed prescriptions for Schedule II controlled substances (such as Percocet, Adderall or Concerta). Faxed prescriptions cannot be given to patients to be filled at another pharmacy.

6. Refill prescriptions: All refills must be called into the automated refill system. Please listen to the updated message for closure and/or exercise dates. Refills are processed during the duty day when staff is maximized and other pharmacy requirements are minimized (such as volume of new prescriptions or mandatory training). Walk-in refills are discouraged and will be processed at the discretion of the lead technician. Refill pick-up no longer requires a ticket. Simply proceed to the line for Window 4 with your ID & Third Party Collection card. You may be asked for your sponsor's last four of the Social Security Number, as it is being removed from Active Duty and all dependent's ID cards.
7. The contract between Express Scripts, Inc. and the Walgreens pharmacy chain expired on December 31, 2011. Walgreens will no longer be a TRICARE pharmacy network provider. Most beneficiaries will have access to another network pharmacy very close to home as the contract with Express Scripts requires high access standards. There continue to be 56,000 network pharmacies nationwide. For those beneficiaries currently using a Walgreens facility you should have received two letters of notification – one from Walgreens and one from TRICARE with information on accessing other TRICARE pharmacy network providers. Transferring your prescription is as easy as taking your Walgreens prescription bottles to any other network pharmacy to transfer your prescription. In addition to using other network pharmacies, there are other options including access to military pharmacies at no cost; and convenient, low cost TRICARE Pharmacy Home Delivery. If beneficiaries are seen in an acute care or emergency room facility, adequate medication can be provided by that facility until the following day when medication can be processed during normal business hours. For additional information please contact Express Scripts at 1-877-885-6313 or visit [www.express-scripts.com/TRICARE](http://www.express-scripts.com/TRICARE).
8. The Sheppard Medical Clinic Pharmacy is also accepting prescription transfers from Walgreens. Beneficiaries should bring in their prescription container – the pharmacy will verify the medication is on the formulary list and record your information. To see if a medication is listed in our formulary, please call the pharmacy during normal duty hours at 676-6310. Prescriptions may also be faxed to the pharmacy at 940-676-4442 with the exception of Schedule II controlled substances (Percocet, Adderall, Concerta etc.). Prescriptions will not be filled until the patient or patient representative checks in with the pharmacy using the numbering process and will only be held for 30 days. If a prescription has been called in using the refill system beneficiaries no longer need to use the numbering system.

### **NEW THIRD PARTY COLLECTION SCANNING PROCESS**

The Third Party Collection Program is congressionally mandated by Public Law 101-510 (10 U.S. Code 1095) which requires all non-active duty dependents and retirees (excluding NATO dependents) to have a Third Party Collections form (DD 2569) completed annually. Please ensure that if you have other health insurance, you bring your insurance card when you come to the medical facility, as all clinic areas including ancillary services will ask you for it.

The 82d Medical Group (MDG) has implemented a new automated Third Party Collection Program, which will simplify patient visits and help identify additional billable encounters. Third party health insurance cards will be scanned at every clinic reception desk, and the system will generate an electronic Third Party Collections form, allowing MDG to bill other insurers for services performed. The form is viewable by all MDG personnel and eliminates incomplete and duplicate form collections. The program also eliminates the requirement for you to show third party collection cards at every appointment.

This program is vital to 82 MDG. Revenues generated by billable encounters save scarce tax dollars and are used to improve the quality of your care. Third party collections should never result in co-pays or other expenses for you. For more information or any questions about this program, please call the Third Party Collection office at (940) 676-5087.

**Sheppard AFB Audiology Clinic Offers Variety of Services**

The Sheppard AFB Audiology clinic offers a variety of services!! The clinic is available for patients from birth through age 64, with limited availability to those patients 65 and older.

Audiology services available include hearing tests, ear cleanings, dizziness testing, tinnitus evaluations, hearing aid services, auditory processing disorder testing, and custom hearing protection fittings.

Clinic hours of operation are Monday through Friday from 0730 to 1630 (closed the first Wednesday afternoon of the month for training from 1200 to 1630). Call for appointments at (940) 676-2143.

Need Hearing Aids? The Veterans Affairs (VA) offers huge cost-savings benefits to service connected veterans. Hearing aids are issued at VA Audiology clinics at NO cost to the patient!! The VA Clinic will also provide a lifetime supply of batteries and hearing aid accessories. All at no charge!! Call your local VA representative for details on this program.

**► 82D FORCE SUPPORT SQUADRON – Lieutenant Colonel Erik Bovasso****Casualty Assistance**

It is always a good idea to be prepared for unforeseen events, such as the untimely passing of a loved one. Have the following items readily available for those you love and leave behind:

DD Form 214 (discharge papers)

Retired pay statement

VA paperwork, if applicable

Current WILL

Names, phone numbers & policy numbers for any life insurance policies

Having the above information readily available will alleviate any undue stress and make it easier for your loved ones to apply and receive the benefits and entitlements they are eligible for. Keep in mind we are here to assist with the necessary paperwork that he/she will need to complete when needed.

**Survivor Benefit Plan**

Are you a retired member and married? If you answered yes to both, does your current spouse know whether or not you elected to take the Survivor Benefit Program (SBP)? Knowing the answer to that question will help your spouse tremendously when it comes to preparing him/her in the event of your death.

**Did you know?**

- Your retirement pay stops at the time of your death and 55% of the base amount chosen (if the retired member chose to participate in the SBP) will be paid to an eligible survivor to replace that retirement income.
- If you are the spouse of a retired member and then later divorce, you can bring a copy of your divorce decree (court ordered SBP) to our office within 12 months and elect 'former spouse' SBP coverage.
- You can name a beneficiary for your last retirement check by filling out a DD Form 2894, '*Designation of Beneficiary Information*'. If that beneficiary predeceases you, you can change your beneficiary election using the same form.

For questions relating to the Casualty Program and/or the Survivor Benefit Plan, please contact either one of the following. We are here to help you.

Sandy Abeyta

Casualty Assistance Program Manager

(940) 676-2984

Bob Wade

SBP Counselor

(940) 676-4624

**Military Personnel Section**

Appointments for DEERS are now available on-line. Appointments can be made by going to [www.sheppard.af.mil](http://www.sheppard.af.mil) and clicking on the link in the lower left corner "Schedule an Appointment". This link is also a great source of information on required documents needed for your visit, specific to your reason. As always, appointments are still available by phone by calling 940-676-9321 or 940-676-4314.

**Sheppard AFB Library**

Sheppard Library offers numerous resources to our Retirees. In our collection we have BoCDs (books on CD), playaways (pre-recorded audio players), DVDs, plus many large print books available. We are also able to order Inter-Library Loans (ILLs). This program gives us the opportunity to order a book for you from another library if we do not have it in our collection. It is a very fast & efficient process; we normally receive the book within a week. The patron checks the book out just as if they were borrowing it from our Library! We also offer special classes, which include quilting, crocheting, chess lessons & computer classes. Our retirees can also take advantage of our many online resources to help meet your informational needs, such as EBSCOHost.com, the leading service provider of e-books, e-resource management tools and related services for libraries. EBSCO has everything from auto repair, small engine repair, home repair and much more. You can find more of these helpful resources @ <http://www.82fss.com/shepsvclibrary.html>! Transparent Language is another great program free to you. This program will help you learn a new language easily! All you need to do is come in to your Sheppard Library & sign up! After the initial sign up you can access Transparent Language from anywhere you would like & your account does not expire! OVERDRIVE gives you access to hundreds of online books for free. Just come in and we will give you a username & password. You can download these digital books to your personal computer, MP3, smartphones and Kindles.

**Community Activities Center**

The Community Center at Sheppard hosts a monthly "Retiree Recall" meeting for all retirees in the area. Each meeting is comprised of programs, information and speakers tailored exclusively for retirees and their interests. There are also numerous activities we coordinate within the commuting area. There are outstanding breakfast refreshments and door prizes for our participants. The meetings are held the third Thursday of each month at 10:00 in bldg. 430, the Community Center, on the corner of 4th St and G St. For more information please call the Community Center at 676-3861.

**Golf Course**

The holiday season can be stressful...why not enjoy a great game of golf? We invite you to spend the day golfing and dining at Sheppard's Wind Creek Golf Course and in order to save you money during the holidays, we at Wind Creek Golf Course would like to offer you a chance to play Thursdays for half price green fees and only \$8 per golf cart year round. Plus, our pro-shop offers a wide selection of gift ideas for that "special golfer" in your life. Golfing, shopping, and having lunch at our golf course are some great ways for you to spend the holidays.

**Sheppard Club**

Come to Sheppard Club for good food and fun. Enjoy BINGO and door prizes during "1st Friday," first Friday of every month (FREE Buffet for members and \$5.00 for non-members). If you are a Poker player, 3rd Friday in January is our Texas Hold-em Tournament \$5.00 for members/ \$10.00 for non-members. Have some of the best Wings in Texas on Wing Wednesdays, every Wednesday from 1700 - 2000 (\$6.00 a pound for non-members and \$5.00 for members). Don't forget Taco Thursdays where you can enjoy 3 taco's for \$2.95. You

can always order from our menu Wednesday through Friday nights and that includes Pub menu selections as well. Also, we would like to invite you to enjoy Sunday Brunch (first Sunday of each month, \$10.95 for members, \$12.95 for non-members, kids 6-12 yrs old \$6.95, kids under 5 yrs old eat free). Hope to see you there!

### ► **ARMY/AIR FORCE EXCHANGE SVC (AAFES) - Mr. Edwin Devlin, Gen Mgr**

There are several changes going on at your Sheppard AAFES facilities. The South Express, (also known as the Main Gate Shoppette/Gas Station) is undergoing a major renovation and is scheduled to be completed by the end of February. Also taking place is a major renovation at the Main Exchange. This project should be completed by the end of August.

The Mini Mall Troop Store (Bldg. 740) has plans to receive a "Snack Avenue". Watch for that to happen soon. So please bear with us as we make improvements to your shopping experience. Remember, "You Save, We Give Back." If you have any questions, comments, and concerns, please call the Sheppard Exchanges Public Affairs Representative, Nancy Nelson at 940-855-4318 ext. 300.

### ► **LUBBOCK SATELLITE RETIREE ACTIVITIES OFFICE**

The Lubbock Satellite Retiree Activities Office was established to support the military retiree community in the Lubbock/Amarillo Panhandle area and is open Tuesday - Thursday, 1000 - 1400. Since we are not located on a military post or base, the office is mainly a referral station with volunteers who can advise you on how to get assistance, and who can help with your questions or problems--that is our goal. Our office would function better with one or two more volunteer military retirees or spouses. People from any branch of service are welcome. Our volunteers have a monthly get-together in the Plains National Bank Coffee Room (located at 50th and University). We discuss the month's activities, and we talk about the information received from Army, Air Force and Navy retiree newsletters, periodicals, phone calls and e-mail.

### » **ID Cards can be renewed at the following facilities in West Texas**

- Dyess AFB TX - 7th MSS/DPMPS, 417 Third St, Bldg 417, Room 130, 915-696-2276
- Navy/Marine Corps Reserve Center (NMCRC) Amarillo TX - 2500 Tee Anchor Rd., 806-372-5589
- National Guard Center, Lubbock TX - 301 E Regis St, Room 125, 806-765-9529, ext 21
- Cannon AFB NM - 27th MSS/DPMPS, 110 Sextant Ave, Bldg 600, Room 2027, 505-784-2659

It is important to call before going to those locations to get answers to any questions you may have and to ensure their equipment is operational at the time you want to visit. In Lubbock, the scheduled time for ID card transactions is Monday - Friday, 0830 - 1100 and 1300 - 1600.

### » **TRICARE Issues**

Contact Amos at the TRICARE Service Center, 5121A 69th Street, Lubbock, in person or call toll free, 1-888-363-5433, if you have questions about eligibility, coverage, pharmacy benefits, or claims. There is a TRICARE Service Center in the hospital/clinic area at Cannon AFB; however, Cannon is in the TRICARE Central Region (7 & 8), and the Texas Panhandle is in the Southwest Region (6). Some difficulty may be experienced in obtaining service from another region.

*For information or assistance concerning military retiree affairs, contact the LSRAO by telephone at (806) 749-3728; FAX (806) 744-5702; e-mail: [lsrao@door.net](mailto:lsrao@door.net)*

*Persons desiring information or assistance and/or further clarification of items contained in this newsletter should contact the Sheppard Retiree Activities Office:*

**RETIREE NEWSLETTER SURVEY RSVP MAIL BACK FORM**

Dear Retiree –

Please let us know if you would like to continue receiving a paper copy of this newsletter. Please complete the information below, indicate your preference, and mail back this survey.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ Please send me a paper copy

\_\_\_\_\_ Please email me a copy (*Email Address:* \_\_\_\_\_)

\_\_\_\_\_ I will read the newsletter on line at <http://www.sheppard.af.mil/>.

Our address is on the back side of this form, please fold over, seal and place your stamp to return. Your prompt response will be greatly appreciated.

Thanks,

RAO

***PLEASE RETURN THIS FORM NO LATER THAN 30APRIL 2012***

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Place  
Stamp  
Here

**RETIREE ACTIVITIES OFFICE  
82 TRW/CVR  
419 G AVENUE, SUITE 1  
SHEPPARD AFB, TX 76311-2941**

*Persons desiring information or assistance and/or further clarification of items contained in this newsletter should contact the Sheppard Retiree Activities Office:*

|                        |  |
|------------------------|--|
| Commercial Voice       | 940-676-5088 or /3381  |
| DSN Voice              | 736-5088 or /3381  |
| Commercial FAX         | 940-676-8444   |
| DSN FAX                | 736-8444   |
| E-mail                 | <a href="mailto:james.esther@sheppard.af.mil">james.esther@sheppard.af.mil</a><br>(Director)   |
| Web Site Address       | <a href="http://www.sheppard.af.mil">http://www.sheppard.af.mil</a>                            |
| Mailing Address        | Retiree Activities Office<br>82 TRW/CVR<br>419 G Avenue, Suite 1<br>Sheppard AFB TX 76311-2941 |
| Location               | Building 1638, Room 101 (on Avenue K)  |
| Public Affairs Advisor | George Woodward, Civ, USAF   |
| Newsletter Editor      | Mrs. Deanna Taylor, Civ, Retired<br>Retiree Activities Office Volunteer<br>940-676-3381        |

RETIREE ACTIVITIES OFFICE  
82 TRW/CVR  
419 G AVENUE, SUITE 1  
SHEPPARD AFB TX 76311-2941

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## RETIREE UPDATE WINTER/SPRING 2012

The Retiree Update is on the Web. Please visit us for frequent updates!  
Go to <http://www.sheppard.af.mil/> and click on the shortcut on the left side

**Mark your calendars!**  
***Join Team Sheppard***  
**17-18 Aug for Retiree Appreciation Day**