



**DEPARTMENT OF THE AIR FORCE
82ND MEDICAL OPERATIONS GROUP
AIR EDUCATION TRAINING COMMAND**

16 March 2020

MEMORANDUM FOR 82 MDG STAFF AND PATIENTS

FROM: 82 MDG/CC

SUBJECT: Use of Face Mask by Patient and/or Family Members in the Medical Facility and During Medical Appointments

1. The 82d Medical Group is proud to provide quality medical care to the over 20,000 beneficiaries in our area. Our strategic vision is: To be the most valued health services resource for all entrusted to our care. Our goals are simple:

- Provide a timely service to meet our population demands
- Deliver safe, customer-focused, top quality, best value healthcare
- Provide a deployment ready force
- Develop and take care of our people
- Enhance communication of the healthcare benefit

2. It is a primary goal of ours, especially during cold and flu season, to not only provide you with the best medical care possible, but to protect all of our patients while safeguarding the health and safety of our staff. When you cough and/or sneeze, small droplets of saliva are produced that can be infectious, spreading your cold or flu to others.

3. As such, in the interests of health and safety of our patients and staff, I direct the following: If you are coughing and/or sneezing while in the MDG facility, you are to put a mask on yourself and/or your symptomatic family members. Masks will be given to you by any of the clinic front desk staff and should fully cover your mouth and nose. You should keep the mask on yourself and/or your family members throughout the duration of your stay with us, only removing it when requested by your provider.

4. If you have any questions please feel free to contact me at (940) 676-2004.

KEVIN J. MCCAL, Colonel, USAF, BSC
Commander